## Environmental Management System (EMS) Policy Monitoring and Review

ERP Security Ltd is committed to establishing a robust Environmental Management System (EMS). The company will implement and maintain procedures to monitor and evaluate the effectiveness of the EMS. These procedures will include:

- Regular monitoring of our operational activities.
- Random visits to work sites and offices to confirm that the policy is being effectively implemented in the workplace.

The results of this monitoring will be integrated into the annual reviews of the health and safety policy and associated risk assessments. Additionally, there will be an annual management review as part of our Quality Management System (QMS).

#### Complaints

All complaints will be managed by the Director of ERP Security Ltd, who will conduct a thorough investigation. If, following an internal investigation, the complainant is still dissatisfied, the complaint will be forwarded to an independent arbitrator, as outlined in our standard complaints policy.

### **Corrective Action**

ERP Security Ltd will take corrective actions to eliminate the causes of complaints and nonconformities to prevent recurrence. These actions will be tracked at every stage to ensure effective resolution.

#### **Environmental Objectives**

When setting and reviewing its objectives, ERP Security Ltd takes into account:

- The compliance requirements to which the company adheres.
- Significant environmental aspects of our operations.
- Technological options available.
- Financial, operational, and business requirements.
- The views of interested parties.

The company's compliance and interested parties register will be updated and reviewed at senior management meetings or sooner if required.

ERP Security Ltd aims to reduce its environmental impact. The objectives for the next four years are outlined in Appendix A.

#### Amending the EMS

If you have any questions regarding this document and how it applies to you, please consult the Director.

This EMS will be reviewed and updated as necessary. Any changes will be communicated to all relevant personnel by the Director.

# ERP SECURITY LTD